

Quality Policy Statement

Arrival Electronics is committed to providing customers with products that comply in all respects to their order requirements.

Arrival Electronics Quality Management System is Certified to EN 9120:2018 and ISO 9001:2015 Standards.

Specifically, the service provided will include the following:

- Components will be procured from reputable sources, either distributors or direct from manufacturers. Where possible these distributors and manufacturers will be registered to ISO 9001.
- Components will be repackaged to customer requirements and this packaging will provide full identification and traceability
- Where components from a specific manufacturer have been specified then this specification shall be adhered to except where lack of availability could prejudice delivery or there is a significant cost advantage in supplying components from another manufacturer. These options will only be exercised by agreement.
- Components will be delivered to agreed customer delivery requirements (subject to credit status).

The organisational goals are that quality shall be inherent in all aspects of the business and that a policy of continuous improvement is maintained throughout the company.

All policies and procedures relevant to quality are authorised by the Managing Director or Operations Director.

These policies and procedures are designed to conform to the requirements of EN 9120:2018 and ISO 9001:2015 and will be updated in accordance with any future changes to this standard.

The Quality procedures ensure that this Quality Policy Statement is communicated to all company personnel.

Signed: 

Date: 9th July 2024

Name: Stewart Darroch
Designation: Operations Director

Date for review: July 2025